

## Validate that Platform Services is enabled

To Install Asset Edge, you will need to ensure that you have “Platform Services” enabled. Platform Services is free of charge when using JOSEPH EVE Asset Edge. If you determine that platform services is not yet enabled in your company (instructions on how to do that are below), you will need to submit a case with Intacct support asking them to turn on Platform Services.

### To determine if you have platform services enabled

log into Intacct and navigate to “Company” → “Users”

The screenshot displays the AssetEdge software interface. At the top, the logo reads "AssetEdge by JOSEPH EVE". Below the logo is a navigation bar with tabs for "Dashboards", "Reports", "Company", "Cash Management", "Fixed Assets", "General Ledger", and "Account". The "Company" tab is selected, and a sub-menu is open. The sub-menu is divided into two columns: "TASKS" and "COMPANY". Under "TASKS", there are sections for "Lists" (with "Users" highlighted), "Dimensions", and "Reports". Under "COMPANY", there are sections for "Company Info", "My Preferences", "Company Messages", "Holidays", "View Access Log", and "Services". On the right side of the interface, there are three icons: a wrench and screwdriver labeled "Subscription", a server rack labeled "Departments", and a globe labeled "Contacts". At the bottom of the sub-menu, there is an "Overview" button and an "Open Setup" button with a right-pointing arrow.

**If you are using user based permissions, Click the "Subscriptions" link next to any business users**

The screenshot shows the 'Users' management page in AssetEdge. The navigation bar includes 'Dashboards', 'Reports', 'Company' (highlighted), 'Cash Management', and 'Fixed Assets'. Below the navigation, there are buttons for 'Add', 'Done', and 'Show External'. The main content area shows a table of users with columns for 'User ID', 'User Name', and 'User Type'. Two users are listed: 'ps\_config' and 'testweb'. The 'Subscriptions' link for the 'testweb' user is highlighted in orange. At the bottom right, there are buttons for 'Add', 'Done', and 'Show External'.

User ID	User Name	User Type	Subscriptions	Groups	Preferences	Delete
ps_config		Business User	<a href="#">Subscriptions</a>	<a href="#">Groups</a>	<a href="#">Preferences</a>	<a href="#">Delete</a>
testweb	web test	Business User	<a href="#">Subscriptions</a>	<a href="#">Groups</a>	<a href="#">Preferences</a>	<a href="#">Delete</a>

**If you are using Role-Based permissions, click on "Roles Assigned" then click the "View" link on the ensuing popup window**

The screenshot shows a 'Roles Assigned' popup window. The window has two tabs: 'Roles' and 'User Groups'. The 'Roles' tab is active, showing a table with columns for 'Role Name', 'Description', and 'Subscriptions'. One role is listed: 'Accounting'. The 'View' link in the 'Subscriptions' column is highlighted in yellow. Below the popup, the main user list is visible, with the 'Roles Assigned' link for the 'testweb' user highlighted in orange.

Role Name	Description	Subscriptions
Accounting		<a href="#">View</a>

*On the permissions screen, you should see a permissions link for "Platform Services". If you do not have this option, then Platform Services is not enabled and you will need to submit a case with Intacct support asking them to turn on Platform Services.*

Company: User Application Subscriptions For Ps\_config Save Cancel

Select a Permissions Template:

<input type="checkbox"/>	Application/Module	Permissions
<input checked="" type="checkbox"/>	Administration	<a href="#">Permissions</a>
<input checked="" type="checkbox"/>	Company	<a href="#">Permissions</a>
<input checked="" type="checkbox"/>	Cash Management	<a href="#">Permissions</a>
<input checked="" type="checkbox"/>	General Ledger	<a href="#">Permissions</a>
<input checked="" type="checkbox"/>	Accounts Payable	<a href="#">Permissions</a>
<input checked="" type="checkbox"/>	Platform Services	<a href="#">Permissions</a>
<input checked="" type="checkbox"/>	Accounts Receivable	<a href="#">Permissions</a>
<input checked="" type="checkbox"/>	Order Entry	<a href="#">Permissions</a>
<input checked="" type="checkbox"/>	Purchasing	<a href="#">Permissions</a>
<input checked="" type="checkbox"/>	Fixed Assets	<a href="#">Permissions</a>
<input checked="" type="checkbox"/>	Loss of dimensions	<a href="#">Permissions</a>
<input checked="" type="checkbox"/>	Positive Pay	<a href="#">Permissions</a>
<input type="checkbox"/>	In Pictures	<a href="#">Permissions</a>

Save Cancel